

cool  
blue

**EXCHANGE OR RETURN.**

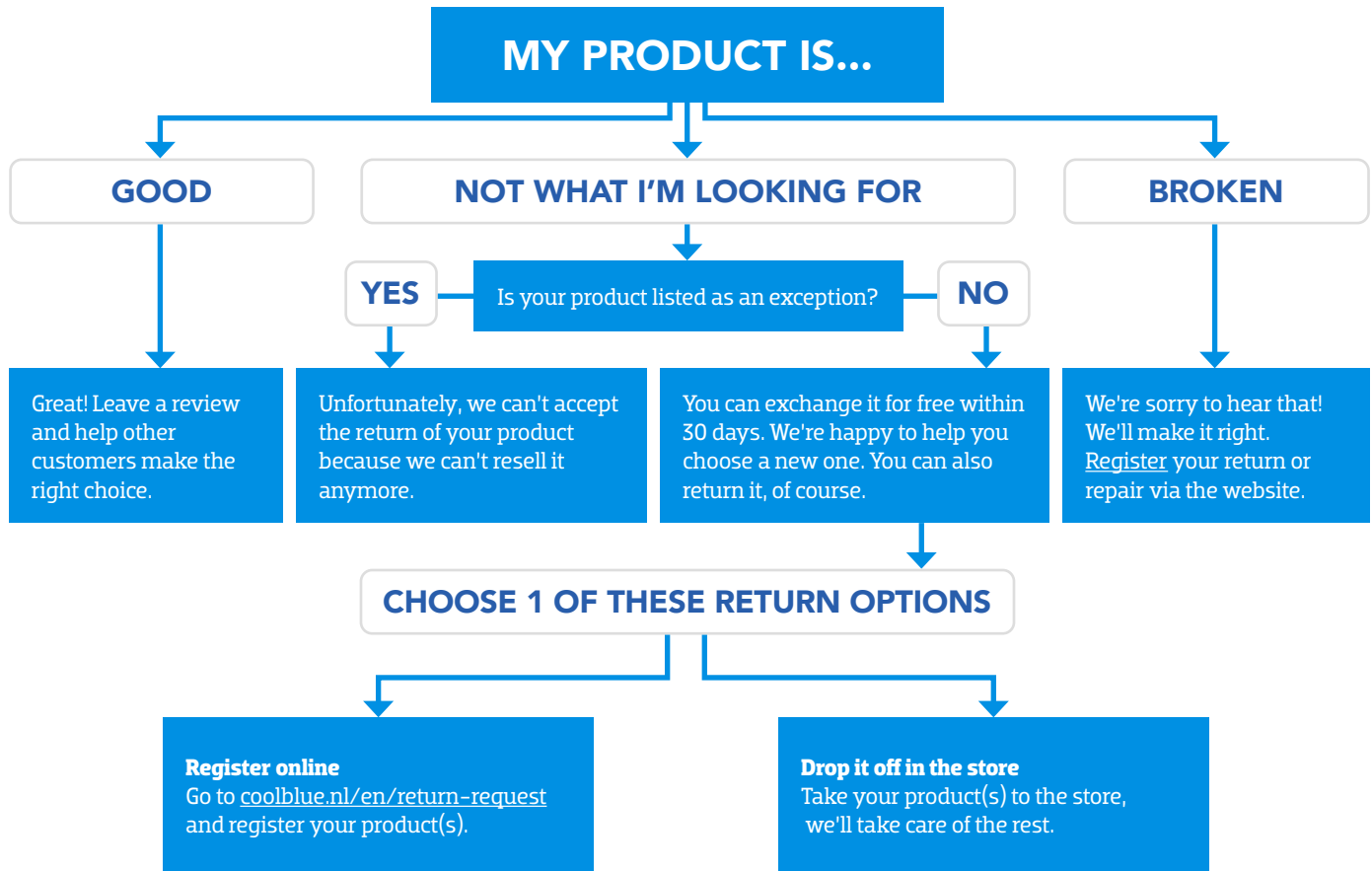
It's all coming back to me.

# EXCHANGE OR RETURN.

## It's all coming back to me.

Not satisfied with your product after all? Or is it broken? We promise we'll take care of it. We've listed what you can expect from us.

- A 30-day return window after you've received the product.
- Free return or exchange.
- Free advice if you're not satisfied with the product.
- We'd like to know why you want to return or exchange something, as it makes us a little bit better every day.
- A 2-year warranty at least. Is it broken? [Register](#) your product for repair.



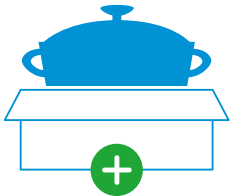
# RETURNS CHECK.

## Backstory.

Not happy with your purchase after all? You can register it with us within 30 days after you've received the product. After that, you have 14 days to return it for free. Preferably, in its original condition and packaging. Feel free to check out the product as you would in the store. For example, take a pan out of the box and look at it from all sides. But don't start cooking with it. We'll pick up extra large products at your home.

Was your product visibly used? We won't leave you hanging with it. We'll look at the condition of your product and will determine the depreciation.

**100% refund**

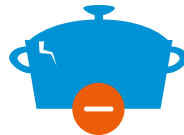


Complete, in original condition  
and packaging

**Depreciation when**



Incomplete and/or  
without packaging



Damaged



Dirty / used